



Mercy Flight™ Southeast (MFSE) recognizes the critical role of its volunteers, and is extremely grateful for their dedication, time and caring. MFSE accepts the service of all volunteers with the understanding that such service is at the sole discretion of the agency.

**Mercy Flight™ Southeast ask you as a volunteer to:**  
**Performance Standards**

- Perform your service to the best of your ability, maintaining the clients' interests as your primary focus.
- Maintain an environment free of harassment (Physical, sexual, or verbal), discrimination and unprofessional conduct.
- Refrain from false, misrepresented or omitted information on a volunteer application form and understand that MFSE cannot accept applications with such information.

**Minimum Commitment level**

- Be available \_\_\_\_\_ hours per \_\_\_\_\_. If scheduled work, I agree to be available on \_\_\_\_\_, between \_\_\_\_\_ and \_\_\_\_\_.
- Let my direct contact know if for some reason my commitment level changes, documented by email.

**Confidentiality**

- Observe, maintain and protect confidentiality regarding clients, and avoid sharing with anyone information that identifies clients.
- Treat propriety or privileged information involving staff members or other volunteers as strictly confidential for a period of two years following the last day of my volunteer-ship.

**Code of Interest**

- Avoid activity construed as conflict of interest (i.e., do not accept loans or gifts of money or property from clients nor give gifts of money or property unless through an organized agency program.
- Refrain from offering medical, legal or financial advice to clients. Any items of this nature should be referred to MFSE staff.

**Respect of Cultural, Religious and Political Beliefs**

- Respect the culture, religious and political views on clients.

I, \_\_\_\_\_ certify that I have read and understand the Code of Ethics of Mercy Flight™ Southeast and agree to comply with it. I also agree, during the term of my affiliation with Mercy Flight™ Southeast to report promptly to my direct supervisor any future situation that involves or might appear to involve or might appear to involve me in any conflict with the best interest of Mercy Flight™ Southeast.

**Applicant** \_\_\_\_\_ **Date** \_\_\_\_\_